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August 28<sup>th</sup>, 2023

Dear Family Members, Residents, and Staff

This letter is being sent as an update regarding our current COVID-19 outbreak. We have conducted facility-wide testing today 8/28/2023. We have a total of twenty-six (26) in-house residents who are currently testing positive for COVID-19. A majority of the residents who have tested positive are experiencing mild to no symptoms, but there are a few who are exhibiting symptoms such as cough, congestion, fever, and/or GI upset. In regards to our staff, we have (8) eight total employees furloughed due to a positive COVID-19 test, four (4) non-direct and the four (4) direct-care staff. We will continue to test all of our residents every 3 days, until we have a time period of 14 days with no new positive cases. We also will continue to test all of our staff twice per week.

We continue to advise visitors who are symptomatic of illness, such as COVID-19, Influenza, or RSV to please refrain from visiting. It is mandatory that everyone wear a face mask at **ALL** times while in the facility and comply with visitation rules. Please do not wander around the building, just walk from the entrance directly to your loved one's room and after the visit, please go directly to the front to exit. Hand sanitizers are available at the entrance area, the lobby, and throughout the building.

For those who are unable or unwilling to visit, we continue to offer Skype and Facetime visits for all residents, as well as window visits on the COVID unit. This can be arranged through Social Services (extension 147/144) or Recreation (extension 129).

Thank you for your understanding. If you have any questions regarding this update, don't hesitate to contact me via Email at <a href="mailto:mmangels@acadiacenter.com">mmangels@acadiacenter.com</a>.

Sincerely,

Mary Arn Mangels
Mary Ann Mangels
Nary Ann Mangels, LNHA

Administrator