



NURSING + REHABILITATION
April 24, 2020

1146 Woodcrest Avenue, Riverhead, NY 11901

P: 631-727-4400 • F: 631-727-7223 • www.acadiacenter.com

Dear Family Members, Residents, and Staff;

From the day the COVID virus was reported in Suffolk County, our facility began the implementation of our emergency plan for a pandemic.

Because of our efforts, and with many prayers, we were able to prevent the virus from gaining a foothold at Acadia for a long time. We had very few COVID, or suspected-COVID cases, in our facility and no COVID-related deaths.

We continue to test for COVID any resident who is symptomatic. Because of our protocol, we have identified an increased number of positive COVID cases. They are primarily concentrated on one of our long term units. A few staff members who work on the unit have also tested positive. Since all workers are screened prior to entering the building, the possibility exists that COVID transmission occurred via the most feared method: an asymptomatic positive COVID person.

The unit in question is under quarantine and the residents' family members have all been made aware. All affected residents are receiving aggressive treatment and, although we are in the early stages of the illness, the majority of them are responding well to treatment.

We realize this is a difficult time for all of us, but our staff is committed to the care and well-being of our residents and are bravely doing their best to fight this unseen enemy.

We'd like to also remind family members that in addition to telephone calls to residents, we also have Skype available. Please contact Social Services or Recreation. Also, if you would like to send video messages to your family member, we will replay it for them.

We will continue to follow CDC and Department of Health guidelines in the treatment and prevention of COVID-19 in our effort to keep our residents and staff safe from the Coronavirus.

We will keep you up to date as this pandemic continues. If you have any questions, please feel free to contact me at ext. 116 or Daniel Mazzone, RN, our Director of Nursing, at ext. 112.

Sincerely,

A handwritten signature in black ink that reads "Mary Ann Mangels". The signature is written in a cursive, flowing style.

Mary Ann Mangels, LNHA
Administrator